



Carroll County Veterans Assistance Commission

301 North Main Street – Mount Carroll, Illinois 61053

Attention Veterans!

Thanks to a combined effort by the Carroll County VAC, Carroll County Transit, Carroll County Senior Center, VFW, and American legion Posts in Carroll County. There is now transportation being provided “*Free of charge*” for Veterans and their Caregivers (If required) to the Madison VA.

Transportation is provided on Monday thru Friday, weekly.

Contact the Carroll County Transit Authority as soon as possible at **(815) 244-0011** to register as a Veteran and book your ride.

Remember you must register your Veterans status with Carroll County Transit prior to using this service. If you have trouble providing the required documents. Please contact the Carroll County VAC at (815) 244-0226 on Monday, Wednesday, and Fridays from 12-4pm to get assistance ordering your Military records and obtain temporary Veteran’s status verification until they are received

Veteran Verification Documents:

1. DD 214.
2. Discharge Documents (If discharge is prior to 1950).
3. Military Retirement ID Card.
4. VA ID Card.
5. VA Compensation Award or Pension Award Letters.
7. Drivers License or Identification Card with Veterans Stamp.

Carroll County Transit General Guidelines:

1. Reservations are Required. Call at least twenty-four hours in advance to schedule transportation.
2. Appointments should be scheduled at the Madison VA no earlier than 9:00am and be completed by 4:00pm to allow time for passenger(s) pick up, drop off, and the 2-hour trip each way.
3. Curb to Curb service provided. Door to Door Service provided on request.
4. All Van/Buses are Wheelchair accessible.
5. Service/Support Animals (If required) are permitted.

Phone: (815) 244-0226 – Fax: (815) 244-6295 – Email: office@cc-vac.org

Website: www.cc-vac.org



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6. Driver may ask for picture ID upon boarding.